

Numbers will be managed in the Chapel to help us keep to our capacity and aid the flow of visitors throughout the day.

Timed visits

Numbers will be restricted throughout the day to help with physical distancing and managing our capacity. It is important that visits are now booked in advance into one of our 90-minute timeslots –

Monday to Saturday

Early morning 9.00am to 10.30am

Mid morning 10.30am to 12noon

Lunchtime 12.15pm to 1.45pm

Early afternoon 2.00pm to 3.30pm

Late afternoon 3.30pm to 5.00pm

Sunday

Early afternoon 12noon to 1.30pm

Mid afternoon 1.45pm to 3.15pm

Late afternoon 3.30pm to 5.00pm

Please note that visits to the visitor centre, including gift shop and coffee shop, can be made after your 90-minute timeslot. Entry before your timeslot starts will not generally be possible.

Bookings can be made through our website, www.rosslynchapel.com, or by contacting us by email – mail@rosslynchapel.com



Informative visits

Throughout the day, our Guides will give a short talk in English, lasting around 15 minutes, about the history of the Chapel and its main features,. We also have free information leaflets, with maps of the main carvings, in English, French, German, Spanish, Italian, Dutch, Polish, Portuguese, Russian, Slovak, Swedish, Japanese and Mandarin. We regret that, at present, we do not have the opportunity for an external guide to speak to a group inside the Chapel, unless the whole timeslot is booked by the group. This includes talks in different languages or on different themes, such as Masonic talks.

Safe visits

Like other visitors, groups must use hand sanitisers on arrival at the visitor centre and are encouraged to keep a safe distance from others. Unless exempt, face masks or coverings should be worn by group members in the visitor centre and inside the Chapel.

Accessible visits

Please refer to the access guide on our website, <u>www.rosslynchapel.com</u>, for information about accessibility in the Chapel and visitor centre.

Evening visits

Private visits to the Chapel can be arranged throughout the year. Enjoying exclusive access is a great way for groups, companies, or individuals to have an even more memorable visit. There is no minimum number required (a minimum charge applies). Catering can be arranged for the evening. For more information about evening visits, please email simon@rosslynchapel.com

Great value visits

Admission prices are -

£9.50	full price
£7.50	reduced price (visitors who are disabled, aged over 60, unemployed, students or in Armed Forces)
Free	children in family group; recognised carers

Pre-booked tickets are needed for each visitor.

Visits, normally covered by voucher, and invoiced, can still be booked on our website. If a Guide is accompanying the visitors, they should still book a place using the option of 'passholder' (free of charge).

All year visits

Rosslyn Chapel is open every day except 24 and 25 December and 1 January.

Terms and conditions for visits

- 1. Proof of purchase should be shown on arrival, either by printed out ticket or on screen.
- 2. Tickets are valid for specified timeslots only and cannot be exchanged for another
- 3. Please note the timing of your visit. You will not be able to start your visit before this time and staff will ask you to leave at the end.
- 4. Proof of concession should be presented on arrival
- 5. Changes to numbers or cancellations should be notified within 48 hours of the visit or the Trust reserves the right to charge for the visit as booked. Once numbers are confirmed and payment has been taken by credit/debit card, no refund can be given for any individuals not attending on the day of the visit.

Further information for visits

Please keep an eye on our website for updates – <u>www.rosslynchapel.com</u>

If you have a query about a group visit, please email us at mail@rosslynchapel.com

Follow us on social media — twitter/instagram -rosslynchapel and facebook - RosslynChapelTrust

Please email your feedback or your contact details for our mailing list to director@rosslynchapel.com

This information is subject to change, possibly at short notice, especially depending on the prevalence of coronavirus and any updated guidance provided by the Scottish Government.

Rosslyn Chapel Trust: March 2022

www.rosslynchapel.com

Rosslyn Chapel Trust is a charity registered in Scotland. Number SC024324

