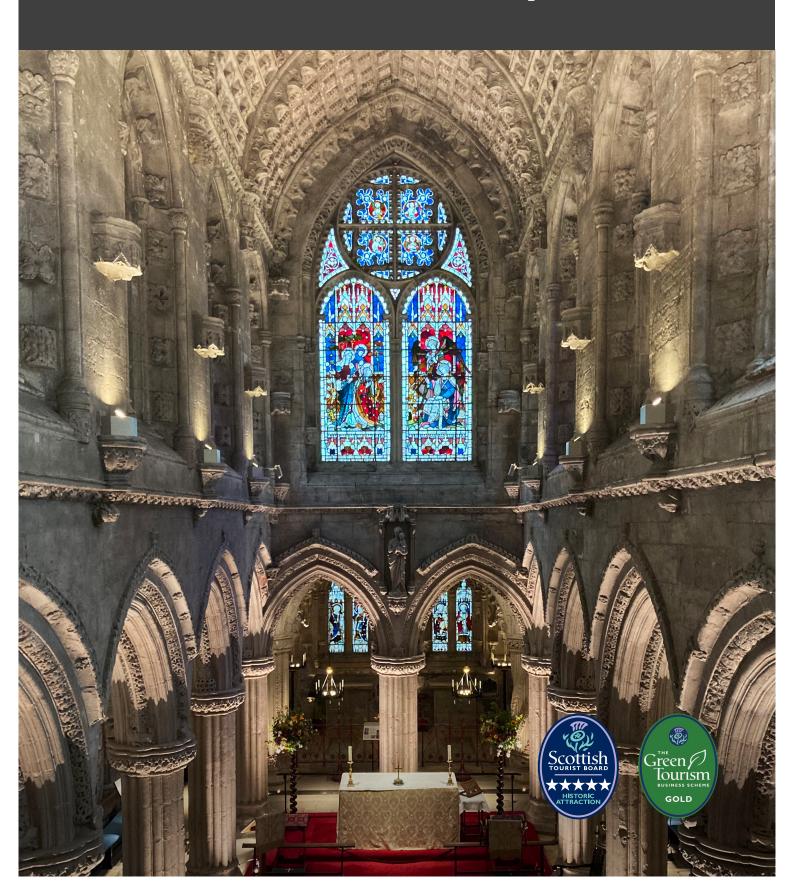


www.rosslynchapel.com

# Group visits to Rosslyn Chapel

from April 2024



# Welcome

We warmly welcome groups to Rosslyn Chapel and hope this guide will help with planning a visit. Just 7 miles from Edinburgh, and open to visitors all year round, the Chapel and visitor centre are available for daytime visits or private evening visits. We look forward to welcoming you soon.

#### Timed visits

Each day is divided into 90-minute timeslots to help manage the flow of visitors inside the Chapel. Bookings should be made for one of the timeslots listed below –

Monday to Saturday		
Early morning	9.00am to 10.30am	Information talk at 9.30am
Mid morning	10.30am to 12noon	Information talk at 11.00am
Lunchtime	12.15pm to 1.45pm	Information talk at 12.45pm
Early afternoon	2.00pm to 3.30pm	Information talk at 2.30pm
Late afternoon	3.30pm to 5.00pm	Information talk at 4.00pm
Sunday		
Early afternoon	12noon to 1.30pm	Information talk at 12.30pm
Mid afternoon	1.45pm to 3.15pm	Information talk at 2.15pm
Late afternoon	3.30pm to 5.00pm	Information talk at 4.00pm

Please note that visits to the visitor centre, including gift shop and coffee shop, can be made after your 90-minute timeslot. Entry before your timeslot starts will not generally be possible. Bookings can be made through our website, <a href="mailto:rosslynchapel.com">rosslynchapel.com</a>, or, for groups of 15 and more, please contact us by email to <a href="mail@rosslynchapel.com">mail@rosslynchapel.com</a>

#### Safe visits

Like others, groups should use the hand sanitisers on arrival at the visitor centre. Please observe the current guidance around the use of face masks or coverings in indoor spaces.



### Accessible visits

Please refer to the access guide on our website, <u>rosslynchapel.com/visit/access</u> for information about accessibility in the Chapel and visitor centre.

#### Informative visits

Throughout the day, our Guides will give a short talk in English, lasting around 15 minutes, about the history of the Chapel and its main features. We also have free information leaflets, with maps of the main carvings, in English, French, German, Spanish, Italian, Dutch, Polish, Portuguese, Hungarian, Russian, Slovak, Swedish, Japanese and Mandarin. We regret that, at present, we do not have the opportunity for an external guide to speak to a group inside the Chapel, unless the whole timeslot is booked by the group. This includes talks in different languages or on different themes, such as Masonic talks.





## Evening visits

Private visits to the Chapel can be arranged throughout the year. Enjoying exclusive access is a great way for groups, companies, or individuals to have an even more memorable visit. There is no minimum number required (a minimum charge applies). Catering can be arranged for the evening. For a copy of our guide to private visits, please email <a href="mail@rosslynchapel.com">mail@rosslynchapel.com</a>





## Great value visits

#### Admission prices are:

£10.50 full price (adults aged 18-64)

£9.00 reduced price (visitors who are disabled, aged over 65, unemployed, students

or in Armed Forces)

Free children aged 17 or under in family group; recognised carers

Pre-booked tickets are needed for each visitor. Visits, normally covered by voucher, and invoiced, can still be booked on our website. If a Guide is accompanying the visitors, they should still book a place using the option of 'passholder' (free of charge).

# All year visits

Rosslyn Chapel is open every day except 24 and 25 December and 1 January.









#### Terms and conditions for visits

- 1. Tickets are valid for specified timeslots only and cannot be exchanged for another. As we have capacities for each timeslot, your allocation will be kept for up to 20 minutes after the start of the timeslot and, if your group has not arrived or been in touch to advise of a later arrival time, your tickets may then be released to others for sale.
- 2. Please note the timeslot for your visit. You will not generally be able to begin your visit before this timeslot starts and staff may ask your group to leave the Chapel at the end.
- 3. Proof of reduced price entry should be presented on arrival.
- 4. Changes to numbers or cancellations should be notified within 48 hours of the visit or the Trust reserves the right to charge for the visit as booked. Once numbers are confirmed and payment has been taken by credit/debit card, no refund can be given for any individuals not attending on the day of the visit. Cancellations should be confirmed by email.
- 5. Free admission will be given to drivers, group leaders or Guides, including members of the Scottish Tourist Guides Association and members of the Scottish Independent Tour Operators Association.

## Further information for visits

Please keep an eye on our website for updates – rosslynchapel.com

If you have a query about a group visit, please email us at mail@rosslynchapel.com

Follow us on social media

Twitter/Instagram - @rosslynchapel and Facebook - RosslynChapelTrust

Please email your feedback or your contact details for our mailing list to <a href="mailto:director@rosslynchapel.com">director@rosslynchapel.com</a>

This information is subject to change, possibly at short notice. In these circumstances we will do our best to contact you to discuss plans for an alternative visit.

Rosslyn Chapel Trust: December 2023

## www.rosslynchapel.com

Rosslyn Chapel Trust is a charity registered in Scotland. Number SC024324